Northwest Pipe Company (NASDAQ: NWPX) is a North American leader in the manufacturing of welded steel pipe and tube. With over 50 years in the business, we provide the highest quality products, at competitive prices, with top-notch support. Becoming part of the Northwest Pipe team means embracing and demonstrating our core values, which include Accountability, Commitment and Teamwork. Employee safety, customer satisfaction and manufacturing quality products are our highest priorities.

NWP currently has an opening for a Field Service Representative at our Saginaw, TX manufacturing facility. We are looking for dynamic, energetic and career-minded people who can make a difference and will immediately contribute to an organization positioned for growth.

**SUMMARY OF JOB PURPOSE:**
The Field Service Representative coordinates field installation, activities with customers and resolved any questions or concerns that arise at job site. Perform complex administrative and professional work in planning, organizing, and overseeing the delivery of water transmission steel pipe. Provides expertise to internal and external customers relative to the finished products and evaluates the internal and external customer needs by performing the following duties

**ESSENTIAL FUNCTIONS AND MAJOR RESPONSIBILITIES:**
- Schedules installation activities as it affects Northwest Pipe Materials.
- Handles customer relations at the job site.
- Oversees and assists with questions regarding field fit – up activities.
- Acts as filed liaison between Company, Contractor, Field Inspector and trucking companies.
- Writes field reports.
- Repairs quality issues or damaged goods at the job site.
- Determines corrective actions to resolve problems and minor disputes that arise.
- Delivers rush or missed parts to projects.

**INTERPERSONAL CONTACTS:**
- This position may interact within all levels of the Northwest Pipe organization. Additionally, this position may interact with business partners, customers, and / or government agencies.

**KNOWLEDGE, SKILLS, ABILITIES:**
To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- Complete familiarity o engineered systems, use of measurement devices, truck transportation laws.
• Must have good written and verbal communications skills and interpersonal skills effective enough to maintain good working relationships between customer and company.
• Must have negotiation skills to solve minor disputes that arise to avoid excessive downtime and repair charges assessed by customer.
• Must be familiar with underground construction practices and be familiar with pipe manufacturing standards.
• Must be capable of working independently without regular supervision.
• Computer skills desirable.
• Experienced in reading blue prints, lay scheduled drawings and job specifications is required.

EDUCATION / EXPERIENCE
• High school graduate required additional Engineering courses are considered to be helpful.
• Must have several years of general construction knowledge and knowledge of engineered systems.

CERTIFICATES, LICENSES, REGISTRATIONS
• Must possess a current driver’s license and have a satisfactory driving record over the last 3 years.

PHYSICAL DEMANDS/WORK ENVIRONMENT:
The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
• While performing the duties of this job, the employee is regularly required to stand; use hands to touch; reach with hands and arms; and talk or hear.
• The employee frequently is required to walk and stoop, kneel, crouch, or crawl.
• The employee is occasionally required to sit, climb or balance, and taste or smell.
• The employee must regularly lift and/or move up to 10 pounds, frequently lift and/or move up to 25 pounds, and occasionally lift and/or move up to 50 pounds.
• Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus.
• Project timelines and work volume / deadlines may often require working outside of standard hours, weekend or evening work, and travel to complete essential duties of this job.
• Ability to carry out instructions furnished in written, oral, or diagram form and to solve problems involving several variables.

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
• While performing the duties of this job, the employee is regularly exposed to moving mechanical parts.
• The employee is frequently exposed to outside weather conditions.
• The employee is occasionally exposed to wet and/or humid conditions; high, precarious places; fumes or airborne particles; and toxic or caustic chemicals.
• The noise level in the work environment is usually loud.
• Personal Protective Equipment is required when in the Plant, Yard or Construction Areas:
HOW TO APPLY:

If you are interested in and qualified for this position, please click on the link and complete the application process: [https://prd01-hcm01.prd.mykronos.com/ta/6079263.careers?ApplyToJob=1812220062](https://prd01-hcm01.prd.mykronos.com/ta/6079263.careers?ApplyToJob=1812220062)

Our organization maintains a drug-free workplace. Except where prohibited by state law, all offers of employment are conditioned upon successful passing of a drug test and background check.

Northwest Pipe Company is committed to equal employment opportunity and affirmative action. Minorities, females, veterans, and individuals with disabilities are encouraged to apply.

*If candidates are not identified in applications received by 07/25/2020 – position will remain open until filled but may be closed at any time on or after 07/25/2020 with or without notice.*