



CURRENT OPENING
SAGINAW, TX

Posting Date: 09/04/2019

Job Title: Quality Assurance (QA) Manager

Reports to: Corporate QA Director WT

Close Date: 10/15/2019*

FLSA Status: Exempt

Job Location: Saginaw, Texas

Northwest Pipe Company (NASDAQ: NWPX) is a North American leader in the manufacturing of welded steel pipe and tube. With over 50 years in the business, we provide the highest quality products, at competitive prices, with top-notch support. Becoming part of the Northwest Pipe team means embracing and demonstrating our core values, which include Accountability, Commitment and Teamwork. Employee safety, customer satisfaction and manufacturing quality products are our highest priorities.

NWP is looking for dynamic, energetic and career-minded people who can make a difference and will immediately contribute to an organization positioned for growth. **We currently have an opening for a Quality Assurance (QA) Manager at our Saginaw, TX Manufacturing Facility.**

SUMMARY OF JOB PURPOSE:

The Quality Assurance Manager plans, coordinates, and directs quality control programs designed to ensure continuous compliance of Water Transmission Products consistent with established standards by performing the following duties personally or through subordinate supervisors/lead persons.

ESSENTIAL FUNCTIONS AND MAJOR RESPONSIBILITIES:

- Develops and analyzes statistical data and product specifications to determine present standards and establish proposed quality and reliability expectancy of finished product.
- Formulates and maintains quality control objectives complementary to corporate policies and goals.
- Coordinates objectives with production procedures in cooperation with management to maximize product reliability and minimize costs.
- Interprets quality control philosophy to key personnel in organization.
- Designs and implements quality control training programs to key personnel in conjunctions with managers.
- Directs workers engaged in inspection and testing activities to ensure continuous monitoring of production in progress as well as finished product.
- Plans, promotes, and organizes training activities related to product quality.
- Assists in the investigation of internal and external customer complaints regarding quality.

ASSOCIATED COMPETENCIES:

- Formal Communications
- Influence
- Innovation
- NWP Understanding
- Organizing & Planning
- Performance Management
- Risk/Change Mastery
- Talent Development-Coaching and teaching
- Safety Orientation
- Functional/Technical Knowledge
- Quality Orientation

- Team Skills

SECONDARY RESPONSIBILITIES:

- Other duties may be assigned.

JOB SCOPE:

- Develops and maintains procedures, policies and guidelines within the quality department.
- Operates the quality department in compliance with the company policies, quality systems, and safety programs.
- Manages supervisors / lead personnel and overall quality control personnel.
- Responsible for the overall direction, coordination, and evaluation of the quality department.
- Manages departmental capital assets.

SUPERVISORY RESPONSIBILITIES:

- The Quality Assurance (QA) Manager will supervise and lead all QA/QC personnel including any other regular full-time employee assigned to him on a temporary basis.
- Carries out supervisory responsibilities in accordance with the organization's policies and applicable laws. Responsibilities include interviewing, hiring, and training employees; planning, assigning, and directing work; appraising performance, rewarding and disciplining employees; addressing complaints and resolving problems.

INTERPERSONAL CONTACTS:

- Plays an active role on quality management teams within the organization.
- Applies lean manufacturing concepts and approaches to analytical and reporting processes with each department.
- Collects and analyzes data in regards to internal non-conformances relating to product quality and reports the information to operations and manufacturing management to support continuous improvement initiatives.
- Interacts with customer's inspectors, and engineers to provide required inspection and testing and provide evidence of product conformance.
- Resolves product non-conformances in conjunction with management and our customers.

KNOWLEDGE, SKILLS, ABILITIES:

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skills and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Ability to read, analyze, and interpret general business periodicals, professional journals, technical procedures or governmental regulations.
- Ability to write reports, business correspondence, and procedure manuals.
- Ability to effectively present information and respond to questions from groups of managers, clients, customers, and the general public.
- Better than average communication skills are required.
- Ability to work with mathematical concepts such as probability and statistical inference; and the fundamentals of plane geometry, solid geometry, and trigonometry.
- Ability to apply concepts such as fractions, percentages, ratios, and proportions to practical situations.
- Ability to solve practical problems and deal with a variety of concrete variables in situations where only limited standardization exists.
- Ability to interpret a variety of instructions furnished in written, oral, diagram, or schedule form.

EDUCATION/EXPERIENCE: CERTIFICATES, LICENSES, REGISTRATIONS:

- Bachelor's Degree (B.A.) from a four-year college or university and five years related experience or 10 years equivalent combination of education and experience with a minimum of five years managerial experience.

CERTIFICATES, LICENSES, REGISTRATIONS:

- AWS CWI
- ASQC-CQM, CQA, or CQE (Preferred)
- ASNT-UT, PT, VT, RT, MT Level II, or at a minimum knowledge of the NDT test methods.
- NACE Level I

PHYSICAL DEMANDS/WORK ENVIRONMENT:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- While performing the duties of this job, the employee is regularly required to sit as well as use hands to finger, handle, and reach.
- The employee is occasionally required to sit and stoop, kneel, crouch or crawl.
- The employee must occasionally lift and/or move up to 25 pounds.
- Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus.
- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job.
- While performing the duties of this job, the employee is occasionally exposed to outside weather conditions.
- The noise level in the work environment is usually moderate.
- Personal Protective Equipment is required when in the Plant, Yard or Construction Areas.

HOW TO APPLY:

If you are interested in and qualified for this position, please click on the link and complete the application process: <https://prd01-hcm01.prd.mykronos.com/ta/6079263.careers?ApplyToJob=1795482788>

Our organization maintains a drug-free workplace. Except where prohibited by state law, all offers of employment are conditioned upon successful passing of a drug test and background check.

Northwest Pipe Company is committed to equal employment opportunity and affirmative action. Minorities, females, veterans, and individuals with disabilities are encouraged to apply.

*If candidates are not identified in applications received by 10/15/2019 – position will remain open until filled but may be closed at any time on or after 10/15/2019 with or without notice.